



2021 - 22 Compliance Program

Submitted by:

Spotless Services Australia Limited (ABN:19005309320)

A.E. Smith & Son Proprietary Limited (ABN:54004274793)

Spotless Facility Services Pty Ltd (ABN:83072293880)

Spotless Management Services Pty Ltd (ABN:30099129790)

SsI Asset Services (Management) Pty Ltd (ABN:88089388170)

Cleanevent Australia Pty. Ltd. (ABN:99091953089)

Cleandomain Proprietary Limited (ABN:79112283977)

Ng-Serv Pty Ltd (ABN:36600858375)

A.E. Smith Service Pty Ltd (ABN:43116882154)

A E Smith & Son (Nq) Pty Ltd (ABN:41095718924)

A.E. Smith Service (Seq) Pty Ltd (ABN:40093733156)

A E Smith & Son (Seq) Pty Ltd (ABN:77095762815)

Envar Engineers And Contractors Pty Ltd (ABN:35009407630)

Ae Smith Building Technologies Pty Ltd (ABN:24105240284)

Berkeley Challenge Pty Limited (ABN:16000464755)

Airparts Fabrication Unit Trust (ABN:83321075589)

Envar Service Pty Ltd (ABN:49008924187)

#Workplace overview

Policies and strategies

1: Do you have a formal policy and/or formal strategy in place that specifically supports gender equality in the following areas?

Recruitment	Vool Coloct all that apply
Recruitment	Yes(Select all that apply)
Yes	Policy Strategy
Retention	Yes(Select all that apply)
Yes	Policy Strategy
Performance management processes	Yes(Select all that apply)
Yes	Policy Strategy
Promotions	Yes(Select all that apply)
Yes	Policy Strategy
Talent identification/identification of high potentials	Yes(Select all that apply)
Yes	Policy Strategy
Succession planning	Yes(Select all that apply)
Yes	Policy Strategy
Training and development	Yes(Select all that apply)
Yes	Policy Strategy
Key performance indicators for managers relating to gender equality	No(Select all that apply)

2: Do you have formal policy and/or formal strategy in place that support gender equality overall? Yes(Select all that apply)

...Yes Policy Strategy

3: Does your organisation have any of the following targets to address gender equality in your workplace?

Increase the number of women in leadership positions

4: If your organisation would like to provide additional information relating to your gender equality policies and strategies, please do so below.

Governing bodies

Spotless Services Australia Limited	
1: Does this organisation have a governing body?	No
1.3: How many members are on the governing body and who holds the predominant Chair position?	
Chairs	
Female	
Male	
Non-binary	
Members	
Female	
Male	
Non-binary	
1.1: Is the governing body the same as the local or overseas ultimate parent?	Local ultimate parent organisation
1.1.a: Confirm how the ultimate parent's governing body/ies are being reported:	It is reported as part of another submission group.
1.1.a.3: How many members are on the governing body and who holds the predominant Chair position?	
A.E. Smith & Son Proprietary Limited	
A.E. Smith & Son Proprietary Limited 1: Does this organisation have a governing body?	No
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binaryMembers	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary Members Female	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary Members Female Male	No Local ultimate parent organisation
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary Female Male Non-binary 1.1: Is the governing body the same as the local	

Spotless	Facility	Services	Pty	Ltd
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Chairs	
Female	
Male	
Non-binary	
Members	
Female	
Male	
Non-binary	
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Spotless Management Services Pty Ltd	
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1: Does this organisation have a governing body?	No
1: Does this organisation have a governing	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position?	No
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary	No
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Ssl Asset Services	(Management) Pty	√ Ltd
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Chairs	
Female	
Male	
Non-binary	
Members	
Female	
Male	
Non-binary	
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binaryMembers	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary Members Female	No
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Female	
Male	
Non-binary	
Members	
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Non-binary	
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Ng-Serv Pty Ltd	
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female	No
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binaryMembers	No
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A.E. Smith Service Pty Ltd

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Chairs	
Female	
Male	
Non-binary	
Members	
Female	
Male	
Non-binary	
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A E Smith & Son (Nq) Pty Ltd	
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1: Does this organisation have a governing body?	No
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position?	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary Members	No
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A.E. Smith Service (Seq) Pty Ltd

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1.3: How many members are on the governing body and who holds the predominant Chair position?	
Chairs	
Female	
Male	
Non-binary	
Members	
Female	
Male	
Non-binary	
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Envar Engineers And Contractors Pty Ltd		

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Members	
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Non-binary	
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1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male	No
1: Does this organisation have a governing body? 1.3: How many members are on the governing body and who holds the predominant Chair position? Chairs Female Male Non-binary	No
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Envar Service Pty Ltd

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2: If your organisation would like to provide additional information relating to governing bodies and gender equality in your workplace, do so below.

#Action on gender equality

Gender pay gaps

Yes(Select all that apply)

1: Do you have a formal policy and/or formal strategy on remuneration generally?

...Yes

Policy
Strategy

1.1: Are specific pay equity objectives included in your formal policy and/or formal strategy?

To achieve gender pay equity
To ensure no gender bias occurs at any point in the remuneration review process (for example at commencement, at annual salary reviews,

reviews)

out-of-cycle pay reviews, and performance

- 2: What was the snapshot date used for your Workplace Profile? 31-Jan-2022
- 3: Does your organisation publish its organisation-wide gender pay gap?
- 4: Do you give WGEA permission to publicly publish your organisation-wide gender pay gap?
- 5: If your organisation would like to provide additional information relating to gender pay gaps in your workplace, please do so below.

Employer action on pay equity

1: Have you analysed your payroll to determine if there are any remuneration gaps between women and men (e.g. conducted a gender pay gap analysis)?

Yes(Provide further details on the most recent gender remuneration gap analysis that was undertaken.)

and tanon,	
1.1: When was the most recent gender remuneration gap analysis undertaken?	Within the last 12 months
1.2: Did you take any actions as a result of your gender remuneration gap analysis?	Yes(Select all that apply)
1.2: Did you take any actions as a result of your gender remuneration gap analysis? Yes	Created a pay equity strategy or action plan Identified cause/s of the gaps Reviewed remuneration decision-making processes Reported pay equity metrics (including gender pay gaps) to the governing body Reported pay equity metrics (including gender pay gaps) to the executive

- 2: For organisations with partnership structures: Have you undertaken a gender remuneration gap analysis ('gender pay gap analysis') in the current reporting period to determine if there are any remuneration gaps between women partners and men partners in your organisation?
- 3: If your organisation would like to provide additional information relating to employer action on pay equity in your workplace, please do so below.

Employee consultation

1: Have you consulted with employees on issues concerning gender equality in your workplace during the reporting period?

Yes(*Provide further details on the employee consultation process.*)

1.1: How did you consult employees?

Survey
Exit interviews

1.2: Who did you consult?

ALL staff

2: Do you have a formal policy and/or formal strategy in place on consulting employees about gender equality?

No

- 3: On what date did your organisation share your previous year's public reports with employees? 31-Aug-2021
- 4: Does your organisation have shareholders?

Yes

4.1: On what date did your organisation share your previous year's public reports31-Aug-2021 with shareholders?

- 5: Have you shared previous Executive Summary and Benchmark reports with the governing body?
- 6: If your organisation would like to provide additional information relating to employee consultation on gender equality in your workplace, please do so below.

#Flexible work

...Flexible hours of work

Flexible working

1: Do you have a formal policy and/or formal strategy on flexible working arrangements? Yes(Select all that apply) **Policy** ...Yes ... A business case for flexibility has been No(Select all that apply) established and endorsed at the leadership level ...Leaders are visible role models of flexible Yes working ...Flexible working is promoted throughout Yes the organisation ... Targets have been set for engagement in No(Select all that apply) flexible work ... Targets have been set for men's No(Select all that apply) engagement in flexible work ...Leaders are held accountable for improving No(Select all that apply) workplace flexibility ... Manager training on flexible working is No(Select all that apply) provided throughout the organisation ...Employee training is provided throughout No(Select all that apply) the organisation ...Team-based training is provided No(Select all that apply) throughout the organisation ...Employees are surveyed on whether they Yes have sufficient flexibility ... The organisation's approach to flexibility is No(Select all that apply) integrated into client conversations ...The impact of flexibility is evaluated (e.g. reduced absenteeism, increased employee Yes engagement) ... Metrics on the use of, and/or the impact of, flexibility measures are reported to key No(Select all that apply) management personnel ... Metrics on the use of, and/or the impact of, flexibility measures are reported to the No(Select all that apply) governing body ...Other (provide details) No

2: Do you offer any of the following flexible working options to MANAGERS in your workplace?

Yes(Select one option only)

Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available Informal options are available
Compressed working weeks	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Time-in-lieu	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Informal options are available Formal options are available
Telecommuting (e.g. working from home)	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available Informal options are available
Part-time work	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Job sharing	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Carer's leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Purchased leave	No(You may specify why the above option is not available to your employees.)
Unpaid leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available

3: Are your flexible working arrangement options for NON-MANAGERS the same as the options for managers above?

3.1: You need to indicate which of the following flexible working options are available to NON-MANAGERS in your workplace.	Yes(Select one option only)

Yes

Flexible hours of work	
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available Informal options are available
Compressed working weeks	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Time-in-lieu	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available Informal options are available
Telecommuting (e.g. working from home)	Yes(Select one option only)
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SAME options for women and men	Formal options are available Informal options are available
Part-time work	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Job sharing	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Carer's leave	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
	No(You may specify why the above option is not
Purchased leave	available to your employees.)
Purchased leave Unpaid leave	` , , , , , , , , , , , , , , , , , , ,
	available to your employees.)
Unpaid leave	available to your employees.) Yes(Select one option only) SAME options for women and men(Select all

^{4:} Has your organisation implemented an 'all roles flex' approach to flexible work?

Yes, for both women and men

^{5:} Did you see an increase, overall, in the approval of FORMAL flexible working arrangements for your workforce during the 2021-22 reporting period?

- 6: If your workplace includes hybrid teams (i.e. some employees in a team work remotely while other employees in a team work at the organisation's usual workplace), have any of the following measures been utilised to ensure the fair treatment of all employees regardless of work location?
- 7: If your organisation would like to provide additional information relating to flexible working and gender equality in your workplace, including specific changes due to the impact of the COVID-19 pandemic on your workplace, please do so below.

#Employee support

Paid parental leave

1: Do you provide employer funded paid parental leave regardless of carer's status (i.e. primary/secondary) in addition to any government funded parental leave scheme?

Yes, we offer employer funded parental leave	(using the primary/secondary carer definition)
1.1: Do you provide employer funded paid parental leave for primary carers in addition to any government funded parental leave scheme?	Yes(Please indicate how employer funded paid parental leave is provided to the primary carers.)
1.1.a: Please indicate whether your employer-funded paid parental leave for primary carers is available to:	Women only
1.1.b: Please indicate whether your employer-funded paid parental leave for primary carers covers:	Birth Adoption Surrogacy
1.1.c: How do you pay employer funded paid parental leave to primary carers?	Paying the employee's full salary
1.1.d: Do you pay superannuation contribution to your primary carers while they are on parental leave?	Yes, on employer funded parental leave
1.1.e: How many weeks (minimum) of employer funded paid parental leave for primary carers is provided?	6
1.1.f: What proportion of your total workforce has access to employer funded paid parental leave for primary carers, including casuals?	
1.1.g: Do you require primary carers to work for the organisation for a certain amount of time (a qualifying period) before they can access employer funded parental leave?	Yes
1.1.g.1: How long is the qualifying period?	12
1.1.h: Do you require primary carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Yes
1.1.h: Do you require primary carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Within 12 months
Yes	

1.2: Do you provide employer funded paid parental leave for secondary carers in addition to any government funded parental leave scheme?

No(You may specify why employer funded paid parental leave for secondary carers is not available.)

2: If your organisation would like to provide additional information relating to paid parental leave and gender equality in your workplace, please do so below.

Support for carers

1: Do you have a formal policy and/or formal strategy to support employees with family or caring responsibilities?

responsibil	ities?	
Yes(Sel	lect all that apply)	
Yes		Policy
2: Do you offer any of the following support mechanisms for employees with family or caring responsibilities?		
Emp	ployer subsidised childcare	No(You may specify why the above support mechanism is not available to your employees.)
On-	site childcare	No(You may specify why the above support mechanism is not available to your employees.)
Brea	astfeeding facilities	Yes(Please indicate the availability of this support mechanism.)
Yes		Available at SOME worksites
Chil	dcare referral services	No(You may specify why the above support mechanism is not available to your employees.)
Inte	rnal support networks for parents	No(You may specify why the above support mechanism is not available to your employees.)
	urn to work bonus (only select if this is not the balance of paid parental	Yes(Please indicate the availability of this support mechanism.)
Yes		Available at ALL worksites
	rmation packs for new parents and/or with elder care responsibilities	No(You may specify why the above support mechanism is not available to your employees.)
	erral services to support employees mily and/or caring responsibilities	No(You may specify why the above support mechanism is not available to your employees.)
•	geted communication mechanisms ntranet/forums)	No(You may specify why the above support mechanism is not available to your employees.)
Sup	port in securing school holiday care	No(You may specify why the above support mechanism is not available to your employees.)
	ching for employees on returning to rom paid parental leave	No(You may specify why the above support mechanism is not available to your employees.)
Pare	enting workshops targeting mothers	No(You may specify why the above support mechanism is not available to your employees.)
Pare	enting workshops targeting fathers	No(You may specify why the above support mechanism is not available to your employees.)
Othe	er (provide details)	No

3: If your organisation would like to provide additional information relating to support for carers in your workplace, please do so below.

Sex-based harassment and discrimination

1: Do you have a formal policy and/or formal strategy on sex-based harassment and discrimination prevention?

Yes(Select all that apply)	
Yes	Policy Strategy
1.1: Do you provide a grievance process in any sex-based harasssment and discrimination prevention formal policy and/or formal strategy?	Yes

2: Do you provide training on sex-based harassment and discrimination prevention to the following groups?

All managers	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Every one-to-two years
All employees	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Every one-to-two years

3: If your organisation would like to provide additional information relating to sex-based harassment and discrimination, please do so below.

Family or domestic violence

1: Do you have a formal policy and/or formal strategy to support employees who are experiencing family or domestic violence?

Yes(Select all that apply)	
Yes	Policy

2: Other than a formal policy and/or formal strategy, do you have the following support mechanisms in place to support employees who are experiencing family or domestic violence?

' '' '	, ,
Employee assistance program (including access to psychologist, chaplain or counsellor)	Yes
Training of key personnel	No(Select all that apply)
A domestic violence clause is in an enterprise agreement or workplace agreement	Yes
Workplace safety planning	No(Select all that apply)
Access to paid domestic violence leave (contained in an enterprise/workplace agreement)	No(Select all that apply)

Access to unpaid domestic violence leave (contained in an enterprise/workplace agreement)	Yes(Is the leave period unlimited?)
Access to paid domestic violence leave (not contained in an enterprise/workplace agreement)	No(Select all that apply)
Access to unpaid leave	Yes(Is the leave period unlimited?)
Confidentiality of matters disclosed	Yes
Referral of employees to appropriate domestic violence support services for expert advice	Yes
Protection from any adverse action or discrimination based on the disclosure of domestic violence	Yes
Flexible working arrangements	Yes
Provision of financial support (e.g. advance bonus payment or advanced pay)	No(Select all that apply)
Offer change of office location	Yes
Emergency accommodation assistance	No(Select all that apply)
Access to medical services (e.g. doctor or nurse)	No(Select all that apply)
Other (provide details)	No

^{3:} If your organisation would like to provide additional information relating to family and domestic violence affecting your workplace, please do so below.

#Diversity and inclusion

Voluntary section

...Yes

1: Do you have a formal policy and/or formal strategy on diversity and inclusion in your organisation?

Yes(Select all that is covered.)

Aboriginal and/or Torres Strait Islander identity Cultural and/or language and/or race/ethnicity background Disability and/or accessibility Sexual orientation Gender identity Age

2: Do you collect data on whether employees identify as Aboriginal and/or Torres Strait Islander? Yes

...If this data can be shared and is not confidential, please complete the below table:

3: Do you currently collect data on any of the following dimensions of employees' identities?

Disability Sexual orientation Gender identity